**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

| **Date:**  November 11, 2024 | **Entry:**  Entry # 1 | | |
| --- | --- | --- | --- |
| Description | Review and documentation of a cybersecurity incident | | |
| Tool(s) used | None | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? An organized group of unethical hackers * **What** happened? A ransomware attack causing the disruption of business operations * **When** did the incident occur? Tuesday at 9:00 a.m. * **Where** did the incident happen? In a small U.S. health care clinic * **Why** did the incident happen? A phishing email sent contains a malicious attachment, in which after being downloaded, ransomware was deployed encrypting the organization’s computer files. | | |
| Additional notes | The employees are highly encouraged to be trained and be knowledgeable about different types of malicious attacks. Since the incident involves a ransomware attack, the question will be if the clinic must pay the amount being asked by the attackers in exchange for bringing back the access on their files. | | |

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| Tool(s) used | List any cybersecurity tools that were used. | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? | | |
| Additional notes | Include any additional thoughts, questions, or findings. | | |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

| Reflections/Notes: Record additional notes. |
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